



CONSTRUCTION UPDATE – 10/01/22

Over the next 14 days Cox Communications is forecasted to be working in Unit 20 along E. Minnesota Ave and inside the gate on E. Michigan Ave. We will keep the community updated as more information becomes available.

April 29, 2022

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Cox is expanding services to Sun Lakes

The communities of IronOaks, Cottonwood and Palo Verde will soon have access to Cox gig speed internet

PHOENIX –Cox Communications has announced that they will bring Cox gig internet, TV, phone, and home security and automation services, as well as business services to more than 7800 residents in the Sun Lakes community. Projected service availability for Phase I is this summer.

Cox has begun engineering, construction design and necessary permitting for its fiber-based network and will be working with state and county officials, along with the local impacted HOAs to obtain necessary approvals. Sun Lakes residents will soon see work commencing in their community and can visit <https://www.cox.com/getfiber> to obtain status updates and express interest in Cox services.

The screenshot shows the top navigation bar with the Cox logo, 'Products' and 'Customers' dropdowns, a search bar, and a 'Sign in My Account' link. The main content area is titled 'COMING SOON' and 'Cox fiber network is coming to your neighborhood'. Below this is a 'FIBER INTERNET' section with the headline 'Faster speeds that you can count on'. This section includes four icons and their corresponding text: 'Competitive speeds that can beat 5G', 'Built with the latest fiber technology', 'Symmetrical speeds for everything you love', and 'Trusted in critical moments'.

The screenshot shows a sign-up form titled 'Find out when we're ready to roll out'. The form includes fields for 'First name', 'Last name', 'Email', 'Phone', 'Service address', 'City', 'State', and 'Zip code'. There are also dropdown menus for 'Default area' and 'Default type'. Below the form are checkboxes for 'Internet', 'TV', 'Phone', and 'Cox Services'. A 'Learn more' button is at the bottom of the form.

“I am happy that Cox has our Sun Lakes communities on their robust expansion road map, and that residents will have access to Cox’s high-speed, 1G broadband service. Access to this improved service will be important for local businesses, education and telehealth access and all of our Sun Lakes residents will benefit from this state-of-the-art network expansion,” said Jack Sellers, Maricopa County Supervisor, District 1.

“We know how important strong and reliable internet service is to our residents, therefore working with Cox has been a top priority for our organization. Cox has been a great and willing partner and our hope is that the residents of IronOaks will welcome having access to Cox’s gig internet speeds, TV, telephone and home security services”, said John Reyhons, General Manager IronOaks.



Cox team along with members of the Sun Lakes- IronOaks Homeowners Association. Photo courtesy of Cox.

Expansion in Sun Lakes is part of an overall Cox commitment to a multibillion-dollar annual infrastructure investment over the next several years to build a 10-Gigabit capable, fiber-based network that will power the next generation of internet users. Expanded fiber to the premise combined with breakthrough enhancements to cable’s broadband DOCSIS 4.0 technology will enable Cox to deliver multi-Gigabit symmetrical speeds in the coming years to both residential and business customers to support a growing host of high bandwidth applications. Cox recently announced additional Arizona expansion projects in the city of Maricopa, Black Canyon City, Congress, Huachuca City, SE Sierra Vista, and Summit View to name a few.

“Connectivity is at the heart of everything we do. Our Arizona team has been focused on providing the most powerful high-speed internet, TV, phone, and home security and automation services, as well as growing business offerings. We are excited to bring these important services to the residents of the Sun Lakes community and hope this latest expansion will help Cox continue to meet customers’ needs in

Arizona while expanding broadband availability to more unserved and underserved communities, said Percy Kirk, Southwest Regional Manager and Senior Vice President, Cox Communications.

Building upon its multibillion-dollar annual investment in its network, Cox is committed to expanding its footprint to reach underserved and rural communities in Arizona where such expansions make sense. These efforts will allow Cox to provide reliable internet service, as well as affordable internet options to address the digital divide in all of the communities served.

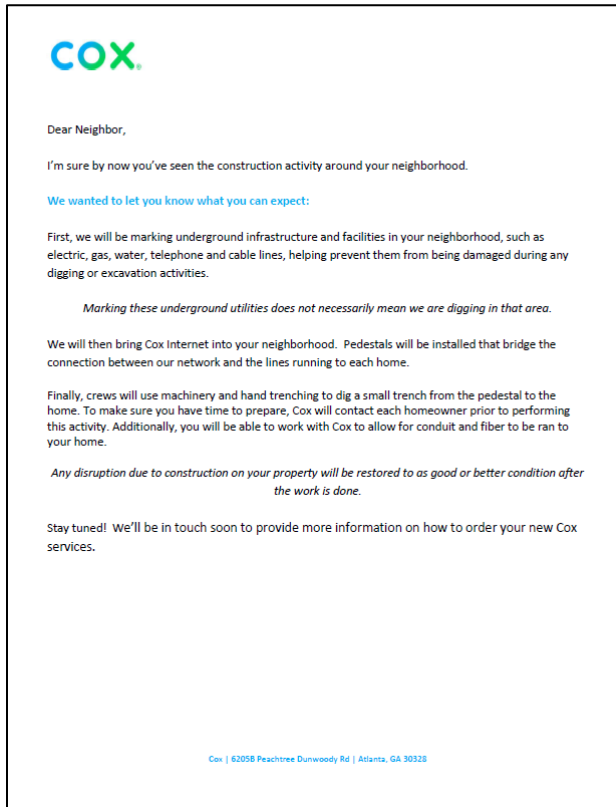
“We are thrilled to partner with Supervisor Sellers and the area HOA teams in Sun Lakes and will make every effort to minimize the construction impact where and when we can. We thank the residents of Sun Lakes for their patience during construction,” said Susan Anable, Cox Southwest Vice President of Government and Public Affairs. “Our Cox teams have met with local HOAs and very much appreciate their partnership as we start our work!”

“Our residents rely on telecommunications services to keep in contact with family and friends, and often the internet is a vital link to doctors, banks, online commerce...so many daily tasks. We know having Cox services will enhance our resident’s experience,” said Steven Nolan, General Manager Cottonwood & Palo Verde Country Clubs of Sun Lakes.



Cox team talks construction with Sun Lakes -Cottonwood & Palo Verde HOA team. Photo courtesy of Cox.

Cox will make every effort to communicate the expansion and progress of their work with residents through local media, HOA newsletters, and direct communications from Cox (samples below). Additionally, residents of Sun Lakes’ IronOaks community can visit [Get Cox Internet for Your Wifi-Certified IronOaks at Sun Lakes Home](#) for updates. Additional community specific link portals will be added as work begins.



Communication examples

As the largest telecommunications provider in Arizona, a recent economic impact assessment reported Cox has made a total economic impact of more than \$5.5 billion and generates over \$84.2 million annually in state and local taxes and franchise fees, while employing more than 3,100, in addition to supporting more than 11,250 jobs in the community.

About Cox Communications

[Cox Communications](#) is committed to creating meaningful moments of human connection through broadband applications and services. As the largest private telecom company in America, we proudly serve seven million homes and businesses across 18 states. In metro Phoenix, we serve approximately 2.5 million product subscribers, and in Southern Arizona, approximately 400,000 product subscribers, with residential and business digital television, 1G high-speed Internet, security systems and digital telephone service over our own nationwide IP network. In Arizona, Cox generates nearly \$5.5 billion in total economic impact annually. We're dedicated to empowering others to build a better future and we celebrate diverse products, people, suppliers, communities and the characteristics that make each one unique. The 3,100 Arizona employees of Cox are proud to have volunteered more than 51,000 hours each year in the local communities where we live and work and have topped numerous J.D. Power and Associates' studies of customer satisfaction and "Ranking Arizona-Best of Arizona Business" lists. Cox Communications is the largest division of Cox Enterprises, a family-owned business founded in 1898 by Governor James M. Cox.